

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. I feel if the phone companies want more they should at least offer the basics. If you need assistance I wish there would be a real person there and not prompts of which button to push. I think all 911 calls should be free and I don't feel it is necessary to have all the small print that even with bifocals we cannot read it without magnifying it. Perhaps we can find a way to have hidden money when we send the bill. If you want a denomination of \$20 press # if you want \$50 press \* if you want \$100 press \* and # at the same time for 15 seconds after that enter your phone co ID and after that enter 12345 plus the address where the money is being sent,,,maybe they will enjoy that as much as we do.

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.